

Ken Cox

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www.kencox.ca

Professional Strengths

- Experienced Web applications developer using Microsoft technologies including ASP.NET, AJAX, .NET Framework, VB.NET, C#, IIS, Web services, WCF, Entity Framework, ADO.NET Data Services, LINQ, Silverlight 2, VBA, HTML, DHTML, XML, SQL, and JavaScript
- Advanced user of Web development tools including Visual Studio, Visual Web Developer, FrontPage, Dreamweaver, Fireworks
- Designated by Microsoft as a Most Valuable Professional (MVP) in ASP.NET
- Author, technical editor, product reviewer, and consultant for major computer book and magazine publishers with a focus on .NET development
- Accomplished information developer and programming writer. Advanced creation of MS Help 2 and Microsoft HTML Help projects, and online help with HTML Help Workshop, RoboHTML, and Doc-to-Help
- Experienced user of Microsoft Office applications including Word, Access, Excel, Visio and PowerPoint. Familiar with FrameMaker, WebWorks Publisher and graphics tools
- Excellent command of Windows platforms, and a technical beta tester for many Microsoft products. Familiar with UNIX, Linux and Mac operating systems
- Bilingual (English/French)
- Confident self-starter, independent worker, team player
- Trustworthy, sense of humour, valued employee at every job

Professional Accomplishments

Wiley Publishing, Indianapolis, IN, USA

May 2007 - present

Author (contract/royalties):

- Writing ASP.NET 3.5 For Dummies (ISBN-13: 978-0470195925) including all sample code (VB.NET and C#) and instructions.
- Creation of a support Web site for the book at www.kencox.ca.

Visual Studio Magazine, San Mateo, CA, USA

September 1999 - present

Writer and Reviewer (contract):

- Technical and feature articles on computer programming for Microsoft platforms
- Regular contributor of product reviews specializing in .NET applications and software components

FleetPoint, Victoria, British Columbia, Canada

March 2008 - August 2008

Web Application Developer (contract):

- Development and upgrade of browser-based real-time fleet management software using Microsoft Virtual Earth, ComponentArt, and ASP.NET 2.0 in C#.

ThoughtSpeed, Mississauga, Ontario, Canada

January 2008 - March 2008

Web Application Developer (telecommuting contract):

- Design and development of a browser-based supply chain management prototype for the health care industry. Technologies included ASP.NET 3.5, LINQ, SQL Server 2005.

Mighty Oaks, Victoria, British Columbia, Canada

January 2007 - August 2007

Web Application Developer (contract):

- Development and maintenance of Web sites (including www.thriftyfoodsonline.com) using ASP.NET 2.0 in C# and VB.NET.

ENKON Information Systems, Victoria, British Columbia, Canada

March 2006 - April 2006

Web Application Developer (contract):

- Development of corporate Web site using ASP.NET 2.0, Telerik Web controls, and Visual Web Developer
- Development of database-driven Web application for environmental rejuvenation project in ASP.NET 2.0

ComponentArt, Toronto, Ontario, Canada

June 2004 - present

Programming Writer (contract):

- Development of sample code, walkthroughs, tutorials and documentation of ASP.NET components
- Creation of integrated MS Help 2 content for the Visual Studio environment; HTML Help files using FrontPage, FAR, Help Workshop

Major U.S. Publishers (Addison-Wesley, Wiley, Sams, New Riders, Que)

Author, technical editor and consultant for major computer book publishers and magazines (contract):

- Co-Author: ASP.NET 2.0 All-In-One Desk Reference For Dummies (Book 3 - HTML and Book 8 - Advanced ASP.NET 2.0 including themes, custom server controls, and Web parts)
Mobile Application Development using the Microsoft Mobile Internet Toolkit, Teach Yourself Object-Oriented Program in VB.NET in 21 Days, Inside ASP.NET (Web services)
- Technical editor: ASP.NET 2.0 for Dummies, Visual Basic 2005 How to Program (Third Edition), C# for Programmers (Second Edition), ASP.NET v.2.0 – The Beta Version, Enterprise Application Integration Using .NET, MCAD/MCSD Training Guide: Developing and Implementing Web Applications with Visual Basic.NET and Visual Studio.NET, MCAD/MCSD Training Guide: Developing and Implementing Windows-Based Applications with Visual Basic.NET and Visual Studio.NET, Wireless Internet & Mobile Business - How to Program, VB.NET - How to Program; ASP.NET Jumpstart, Creating and Consuming Web Services; XML in ASP.NET; XML Bible, 2nd Edition, Inside ASP.NET, Teach Yourself Object-Oriented Program in VB.NET in 21 Days; ASP.NET Bible, XML Weekend Crash Course

RBC Financial Group, Toronto, Ontario, Canada

August 2004 - November 2004

Information Developer (contract):

- Integrating context-sensitive HTML Help (in English and French) with an enterprise application. Tools include Visual Studio .NET, C#, and RoboHelp

Cyberplex, Toronto, Ontario, Canada

May 2004

SharePoint Development Consultant (contract):

- Development of Web Parts for SharePoint Portal Server 2003

Aon Corporation, Toronto, Ontario, Canada

April 2002 – April 2004

Systems Development Consultant (contract):

- Architectural design and hands-on development of e-commerce Web applications using ASP.NET, XML Web services, Oracle, Internet Information Services, Visual SourceSafe. Includes Web interface design, coding in Visual Studio .NET (VB.NET) and client-side JavaScript
- Development of advanced workflow automation templates and macros in Microsoft Word, Access and Excel. Language is Visual Basic for Applications (VBA)
- Technical writing and documentation of the Corporate Systems technologies

Inco Ltd., Toronto, Ontario, Canada

April 2001 – August 2001

Technical Communications Consultant (contract):

- Designing, writing and coding database-driven intranet sites for the Inco Information Technology department using Dynamic HTML and Active Server Pages. Programming Index Server queries

Nortel Networks, Toronto, Ontario, Canada

Feb. 1995 - Feb. 2001

Senior Information Developer:

- Planning, writing and developing database-driven Web and intranet sites
- Authoring context-sensitive Help, user guides, multimedia tutorials and installation instructions for major call centre/customer care applications, telephony/telecommunications packages, voice over IP (VoIP) programs and unified messaging hardware and software
- Creating context-sensitive WinHelp and HTML files for C++ applications and mentoring junior Help authors

Kurtz & Steel, Mississauga, Ontario

Jan. 1994 to Feb. 1995

Technical Writer:

- Writing end-user documentation for a major petroleum industry management application using Ventura Publisher
- Creating Windows online Help files using Word for Windows
- Programming WordBasic macros for Microsoft Word to automate documentation conversion processes

CFRB, CKO, and CJAD Radio in Toronto, Ontario and Montreal, Quebec

1973 to August 1993

Journalist:

- Covering major news events in Toronto and Quebec City; providing commentary and analysis of news events to media outlets across Canada and in the U.S. and U.K.

Education

Ryerson University, Toronto, Ontario

Bachelor of Applied Arts degree (Radio and Television)

George Brown College, Toronto, Ontario

Certificate in Technical Communications: High honours in Technical Writing, Editing, Desktop Publishing, Applied Psychology for Technical Communications and Online Documentation

University of Toronto, Toronto, Ontario

Completed courses in Digital Delivery and Multimedia Design

Interests, Past Work Experience and Miscellaneous

- Winner of several Society for Technical Communication awards for online Help and technical writing
- Taught HTML Help at George Brown College
- Freelance narrator/translator for industrial videos, commercials and recorded announcements